



C4 TECHNOLOGY
ARCHITECTS

We've Got IT Covered

2024

CAPABILITY STATEMENT



Since our humble beginnings in 2015, Cloud4x has been at the forefront of Australia's Managed Services Provider (MSP) industry, embodying a beacon of innovation, reliability, and Aussie warmth.

Our unique blend of around-the-clock support and cutting-edge solutions ensures a customer experience unlike any other, setting us apart in a crowded marketplace



Tailored To Your Success

Whatever your business model, size, or growth, Cloud4x is committed to creating bespoke IT solutions perfectly suited to your requirements.



Personalised Support

We extend 24/7 support to all our clients worldwide, offering unparalleled guidance and structural support for every situation.



MISSION STATEMENT

At Cloud4x, we aim to uplift Australia's social and commercial fabric by delivering innovative and people-centric technology solutions. We cherish the memories of slow internet and bulky computers, but today, we're setting the pace with cutting-edge solutions and unwavering support. Together with businesses across Australia, we're embracing new technologies and forging solid partnerships.

We're not just advancing technology—we're ensuring every step forward enriches our communities and empowers your business, leading the way into a prosperous digital future.





OUR VALUES

Our core values are the pillars of Cloud4x, driving us toward success and enabling us to support your growth continuously. We strive to achieve outstanding results and foster your ongoing success by adhering to these principles.



TEAM CULTURE

Our core values are the pillars of Cloud4x, driving us toward success and enabling us to support your growth continuously. We strive to achieve outstanding results and foster your ongoing success by adhering to these principles.



CUSTOMERS

Your satisfaction defines our success. We prioritise building strong, trusting relationships with each client, understanding your unique needs, and providing tailored solutions with unparalleled customer service and support. This dedication ensures we contribute meaningfully to your success and forge lasting partnerships.



VENDORS

We choose to partner with vendors as committed to excellence and innovation as we are. Being vendor-neutral allows us to select the most advanced and reliable technologies, ensuring we can effectively and without compromise meet our client's diverse needs.

CORE COMPETENCIES

By investing in R&D, embracing new design strategies, and maintaining a client-centric focus, we demonstrate our unwavering commitment to our community. We strive to provide innovative, tailored solutions that empower your business to thrive in an ever-changing digital landscape.

RESEARCH & DEVELOPMENT (R&D)

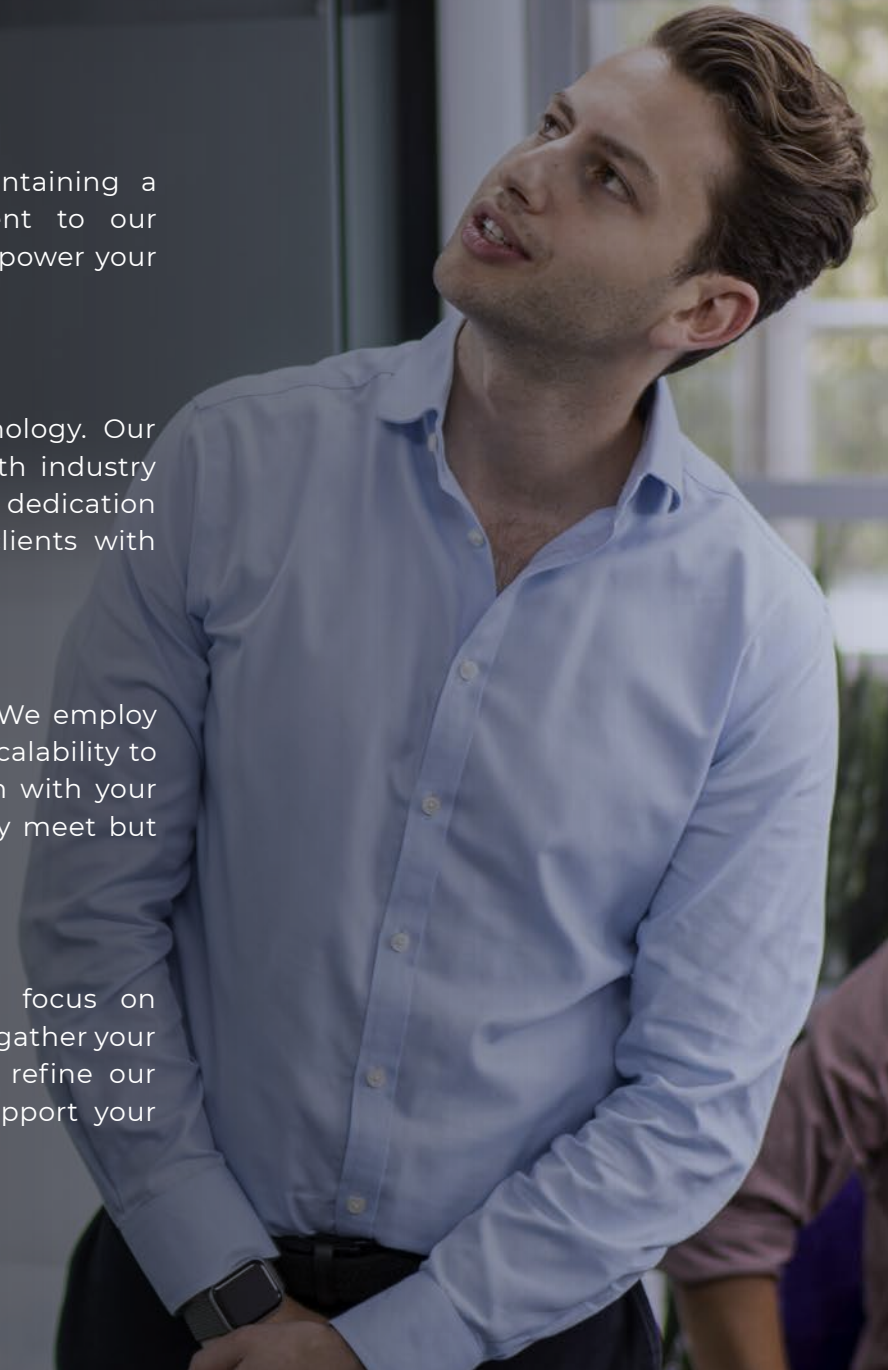
At Cloud4x, we are committed to staying at the forefront of technology. Our substantial investment in R&D ensures that we are keeping pace with industry advancements and pioneers in developing new technologies. This dedication enables us to continually enhance our offerings and provide our clients with innovative solutions.

CLIENT-CENTRIC DESIGN STRATEGIES

Our design philosophy centres around your specific business needs. We employ state-of-the-art design strategies focused on usability, efficiency, and scalability to tailor solutions that enhance your operational effectiveness and align with your strategic objectives. This approach ensures that our solutions not only meet but exceed your expectations.

CONTINUOUS CLIENT FOCUS

Your evolving needs drive our operations. We maintain a laser focus on understanding these needs and adapting our offerings accordingly. We gather your feedback through active engagement and open communication to refine our services continuously, ensuring we deliver exceptional value and support your growth at every step.



OUR PARTNERSHIPS

EXPERT COLLABORATION

At Cloud4x, we understand the importance of comprehensive support for your business. We collaborate with leading experts and vendors to complement our in-house capabilities, ensuring we provide the full spectrum of managed services.

With their firsthand business ownership experience, our solutions architects think beyond traditional IT boundaries. They proactively identify potential improvements and concerns, ensuring faster, more effective support and solutions tailored to your business needs.

EXTENDED FAMILY APPROACH

We view our partners as an extension of our team—integral to our family. This unity allows us to operate seamlessly, combining our expertise to deliver holistic solutions specifically crafted to meet your unique requirements.

By working together, we fill any gaps in service and leverage a broader network of expertise, ensuring that your business receives the most innovative and comprehensive support possible.





Our commitment to fostering solid partnerships is rooted in our desire to be your trusted partner in progress. We go the extra mile, leveraging our extended network to ensure we meet your evolving needs and help drive your business forward.

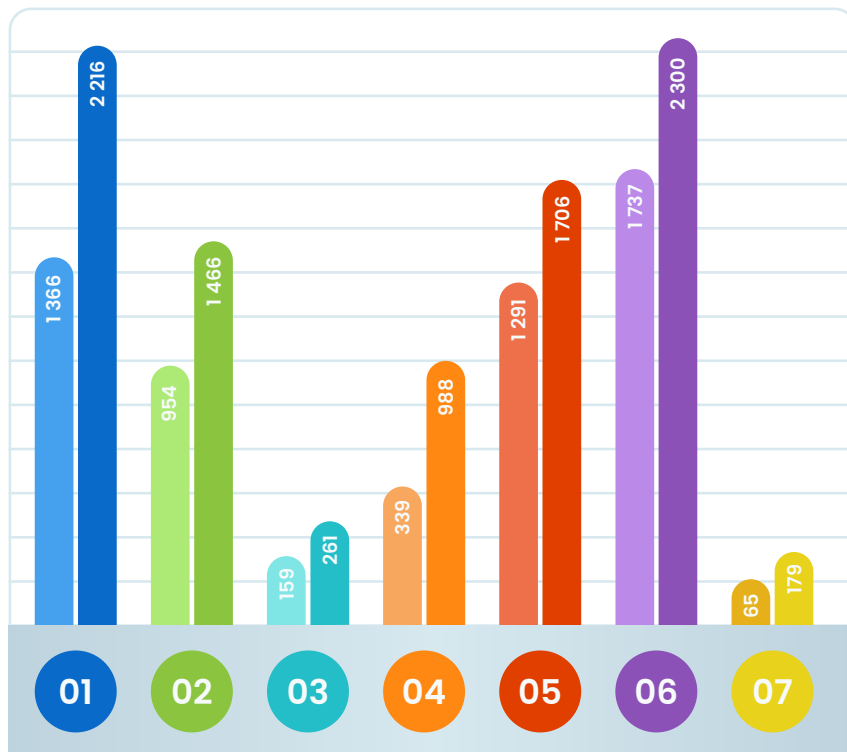


CONTINUOUS IMPROVEMENT

PROACTIVE REVISIONS AND INNOVATION

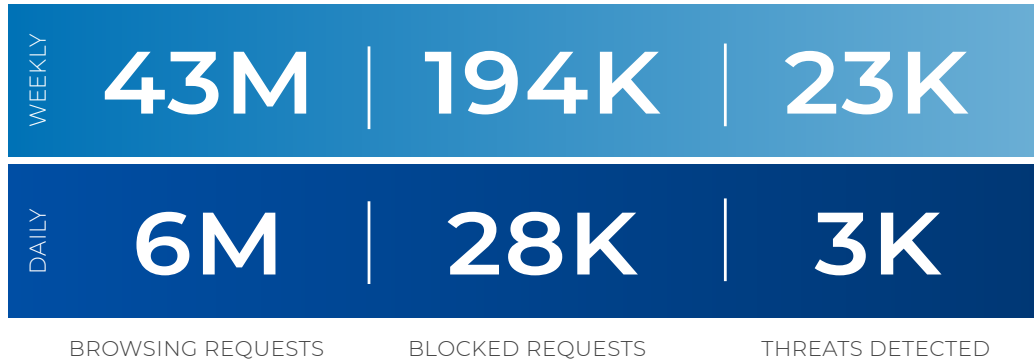
At Cloud4x, we are dedicated to constant enhancement and evolution. By regularly updating our solutions, adopting new technologies, and reassessing outdated methods, we ensure that our services remain at the forefront of the industry. Our approach promotes improvement and ensures that we are always ready to meet the changing demands of the technology landscape.

Below, you'll find our latest annual growth of managed services that showcase just how much we've grown (and our customers) from last year.



- 01 Managed desktops ↑62%
- 02 Managed Network & Infrastructure ↑54%
- 03 Managed VoIP ↑64%
- 04 Digital Signatures ↑191%
- 05 Secure Browsing with DNSFilter ↑32%
- 06 Ninja Agents Remote Management ↑32%
- 07 Auvik Network Management ↑175%

WEB CONTENT FILTERING INSIGHTS



EXPERT ADVISORY SERVICES

Our experienced tech gurus are committed to keeping you ahead of technological trends and opportunities. We provide expert advisory services tailored to your company's unique needs. Whether recommending updated solutions or highlighting emerging technologies, we aim to equip you with the knowledge and tools necessary for making informed decisions that propel your company's success.

DEDICATED TO YOUR GROWTH

Our experienced tech gurus are committed to keeping you ahead of technological trends and opportunities. We provide expert advisory services tailored to your company's unique needs. Whether recommending updated solutions or highlighting emerging technologies, we aim to equip you with the knowledge and tools necessary for making informed decisions that propel your company's success.

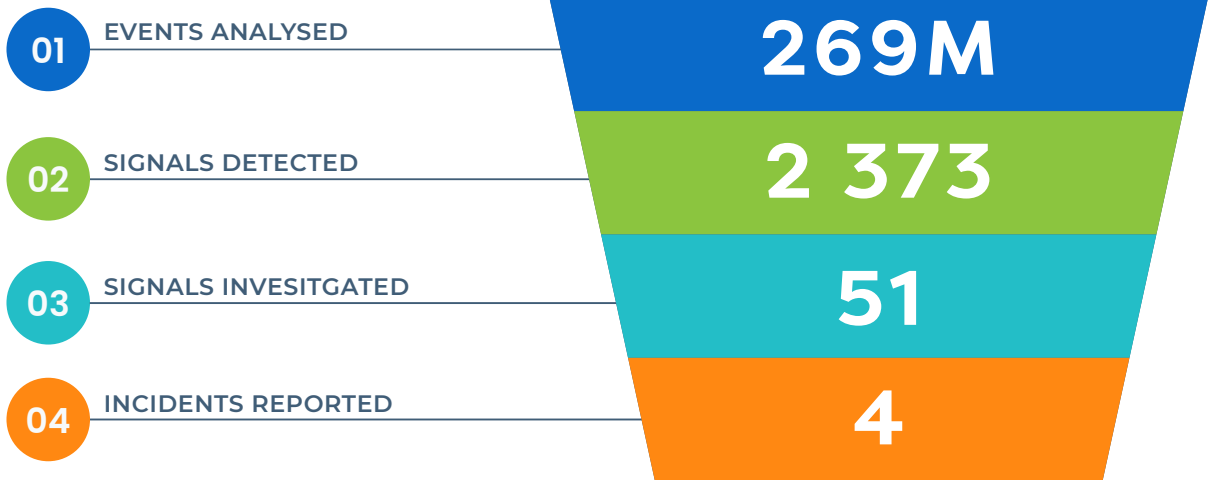




STATS FROM OUR LABS

ENTITIES PROTECTED

During April 2024, our cybersecurity platform analysed **269 172 087 events** from **5 582 entities** on our network.



DEVICE ENTITIES PROTECTED





BESPOKE SOLUTIONS FOR BUSINESS SUCCESS

CLOUD
SOLUTIONS

MANAGED
SERVICES

SECURITY
SERVICES

ADVISORY &
CONSULTING

COMMUNICATION
SERVICES



CLOUD SOLUTIONS

BACKUP AS A SERVICE

A New Era of Data Protection

Cloud4x offers robust Backup as a Service (or BaaS) solutions to protect your critical data against loss and corruption. Our reliable backup systems ensure data integrity and quick recovery, minimising downtime and safeguarding business continuity.

[READ MORE](#)



CLOUD SOLUTIONS

DESKTOP AS A SERVICE

Bespoke Desktop Solutions For A Global Workforce

Our Desktop as a Service (or DaaS) solutions offer a scalable, cloud-based desktop environment that allows your workforce to access their applications and data securely from anywhere, on any device, enhancing flexibility and collaboration.

[READ MORE](#)



CLOUD SOLUTIONS

DISASTER RECOVERY AS A SERVICE

Ensuring Operational Continuity is a Given, Not A Bonus

Cloud4x's Disaster Recovery as a Service (or DRaaS) solutions ensure your IT operations can quickly resume after a disaster. Our DRaaS solutions minimize downtime, maintain data integrity, and ensure quick recovery to mitigate risk.

[READ MORE](#)




CLOUD SOLUTIONS

INFRASTRUCTURE AS A SERVICE

Embrace Growth, Stay Current, And Thrive

Our Infrastructure as a Service (or IaaS) solutions provide scalable, flexible, and efficient cloud computing resources. Cloud4x's IaaS allows businesses to manage hardware virtually, reducing physical infrastructure costs and enhancing scalability.

[READ MORE](#)




MANAGED SERVICES

MODERN MANAGEMENT

Reshaping the Digital Landscape for Seamless Growth

Cloud4x's Modern Management solutions streamline the administration of mobile devices and operating systems through cloud technology. We enable remote management that keeps your systems up-to-date and secure.

[READ MORE](#)




MANAGED SERVICES

MANAGED SERVICES

Pioneers in Innovative ICT Managed Solutions

Our comprehensive Managed Services take care of your IT operations, from routine maintenance to proactive upgrades. Cloud4x ensures your IT systems are always optimised, secure, and aligned with your business needs.

[READ MORE](#)




MANAGED SERVICES

INTERNET SERVICES

A Gateway to Uninterrupted Progress

Cloud4x delivers high-speed, reliable internet services tailored to meet the demands of modern businesses. Our solutions ensure seamless connectivity essential for operational efficiency and optimal performance of cloud applications.

[READ MORE](#)



MANAGED SERVICES

NETWORKING SOLUTIONS

Unrivalled Connectivity and Performance

Cloud4x designs, implements, and manages networking solutions that serve as the backbone of your IT operations, seamlessly connecting disparate parts of your IT infrastructure to ensure reliable and secure data transfers.

[READ MORE](#)



SECURITY SERVICES

CYBER SECURITY

Intelligent Security Solutions for Your Forward-Thinking Enterprise

Cloud4x's Cyber Security solutions defend against digital threats through comprehensive risk assessments, continuous monitoring, and advanced security protocols. We protect your infrastructure from cyber threats, ensuring business resilience.

[READ MORE](#)




SECURITY SERVICES

ID & ACCESS MANAGEMENT

Every Aspect of Access Under Your Control

Cloud4x's Identity & Access Management solutions safeguard your systems by ensuring only authorised personnel can access sensitive information. We streamline user authentication and authorisation, enhancing security while maintaining ease of access.

[READ MORE](#)



SECURITY SERVICES

ACCESS CONTROL AS A SERVICE

Definitive Control for Peace of Mind

Cloud4x's Access Control as a Service ensures secure, seamless access management across your facilities. We provide advanced security measures that are easy to manage and scale, keeping your physical and digital assets safe.

[READ MORE](#)



SECURITY SERVICES

VIDEO SURVEILLANCE AS A SERVICE

Cloud-Powered and Customised Freedom

Our Video Surveillance as a Service offers a cloud-based solution to monitor your premises effectively, ensuring safety and security with lower upfront costs and easy scalability.

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SECURITY SERVICES

VIDEO ANALYTICS AS A SERVICE

Pinpoint Precision, Without the Wait

Leverage our Video Analytics as a Service to transform standard video footage into actionable insights. Our VAaaS solution uses advanced algorithms to analyse video content, enhancing security and operational decision-making.

[READ MORE](#)



ADVISORY & CONSULTING

CTO/CIO ADVISORY

A Unified Force for Business Excellence

Our CTO/CIO Advisory services provide strategic guidance to align your technology roadmap with business objectives. We offer expert advice on technology investments, IT strategies, and digital transformation, driving growth and competitive advantage.

[READ MORE](#)



ADVISORY & CONSULTING

AUTOMATION AS A SERVICE

A Strategic Approach to Transforming Your Business

Our Automation as a Service simplifies complex processes, reducing human error and increasing efficiency. We help businesses automate repetitive tasks and workflows, leading to improved productivity and reduced operational costs.

[READ MORE](#)



COMMUNICATION SERVICES

CLOUD-HOSTED VoIP

Open Your Communication Pathways on a Global Scale

Voice over Internet Protocol (VOIP) from Cloud4x offers a cost-effective, scalable, and feature-rich telephony solution. Our VOIP services facilitate clear and reliable communication to help connect your global workforce efficiently.

[READ MORE](#)



YOUR IT PARTNER IN ANY INDUSTRY

[VIEW OUR INDUSTRIES](#)



INDUSTRIES

AGED CARE



AGED CARE

At Cloud4x, we stand at the crossroads of compassion and innovation in the Aged Care industry, crafting environments that enrich the lives of caregivers and residents alike.

Our solutions redefine "Ageing in Place," enhancing the efficiency and quality of care through cutting-edge technology tailored to the unique needs of aged care facilities.

Our commitment goes beyond mere technological integration; we aim to revolutionise care by making daily operations more accessible and effective. This approach ensures a seamless, supported ageing journey, emphasising quality of life in every interaction. Cloud4x's solutions offer:

- **Scalable Technology:** Flexible subscriptions that grow with your needs, ensuring top-notch performance and integration.
- **Enhanced Connectivity:** Advanced monitoring systems that improve care delivery, boosting confidence and well-being among residents.
- **Reliable Support:** 24/7 assistance and proactive maintenance to keep your operations smooth, allowing you to focus on compassionate care.

With Cloud4x, age with dignity and grace, empowered by innovation that cares.

[READ MORE](#)

INDUSTRIES

AGRICULTURE



AGRICULTURE

Cloud4x is at the forefront of transforming Australian agriculture through innovative IT solutions. We empower farmers and agribusinesses to thrive by integrating cutting-edge technologies like IoT, data analytics, and robust cybersecurity, fostering growth, efficiency, and sustainability.

Our services are tailored to overcome the unique challenges of the sector, such as climate variability and resource management, by transforming data into actionable insights and technology into a competitive edge. We aim to enhance productivity and streamline operations, making technology a lever for agricultural success.

- **Integrated Farm Management:** Unify your farming operations with technology that adapts to real-time conditions, enhancing efficiency and responsiveness.
- **Sustainability Through Innovation:** Implement sustainable practices that minimise environmental impact while maximizing productivity and profitability.
- **Remote Farm Oversight:** Manage crops, livestock, and equipment from anywhere with our cloud-based remote monitoring solutions.
- **Dedicated IT Support:** Benefit from specialized IT support designed for agricultural needs, ensuring seamless integration and continuous operation.

[READ MORE](#)

INDUSTRIES

AUTOMOTIVE

CKD
Automotive



SYDNEY
BMW



CASTLE HILL
MAZDA

In Australia's dynamic automotive landscape, Cloud4x propels businesses towards operational excellence and cutting-edge customer service. We offer robust IT services that equip automotive dealerships with the necessary tools to gain a competitive edge and navigate the increasing reliance on technology.

Our approach transforms dealership management and vehicle servicing by implementing sophisticated network infrastructures that enhance data handling, operations, and communication. Cloud4x sets new standards in customer engagement and experience, meeting evolving consumer expectations and driving the industry forward.

- **Reliable IT Infrastructure:** Establish a solid foundation for your operations, ensuring uninterrupted access and consistency in data management.
- **Advanced Vehicle Diagnostics:** Boost the efficiency of vehicle assessments, elevating maintenance and repair services to enhance quality and speed.
- **Enhanced Customer Interactions:** Transform how you connect with customers, creating seamless and memorable purchasing experiences.
- **Smart Investment Solutions:** Our flexible and cost-effective IT solutions enable strategic technology investments, maximising impact without overextending resources.

[READ MORE](#)

INDUSTRIES

CONSTRUCTION & LANDSCAPING

exterior GRAFTON
PROJECTS

IAS

LANDSCAPE
SOLUTIONS

VIVA
PROJECT

WISDOM
HOMES

In the dynamic fields of construction and landscaping, Cloud4x crafts technology solutions that serve as the blueprint for growth and innovation. We understand that the foundation of success in these industries lies in cutting-edge tools and insights, enhancing project performance and design creativity.

Our specialized solutions cater to builders, architects, contractors, and landscapers, facilitating the transition from traditional methods to advanced digital practices. With Cloud4x, you can easily manage dynamic workforces and multiple locations, ensuring seamless operations whether you're constructing buildings or designing landscapes.

- **Integrated Project Management:** Our cloud-based solutions connect every stage of your projects, from initial designs to final touches, boosting collaboration and efficiency.
- **Scalable Infrastructure:** As your projects grow, our IT infrastructure adapts, ensuring your technological capabilities keep pace with your ambitions.
- **Robust Data Security:** Protect sensitive designs, client information, and financial records with our comprehensive security measures.
- **Enhanced Mobility and Collaboration:** Remote access to project files and communication tools enables effective teamwork and ensures flexibility across sites and distances.

READ MORE

INDUSTRIES

EDUCATION



Cloud4x is dedicated to advancing Australia's education sector through innovative technology solutions that support the development of future generations. Our comprehensive All-Education-IT platform evolves continuously, integrating cutting-edge technologies like VoIP, cloud-based control, and surveillance systems to stay ahead of educational demands.

We prioritise the safety of staff and students by protecting them from cyber threats and inappropriate content, ensuring a secure and conducive learning environment. Our solutions are designed not just for adaptation but for thriving in the digital era.

- **Robust Infrastructure:** Enhance your network capabilities, server infrastructure, and cloud resources, ensuring they align with your educational objectives.
- **Seamless BYOD Integration:** Support a dynamic learning environment with robust Wi-Fi infrastructure that effectively accommodates a bring-your-own-device policy.
- **Standardized Technology Solutions:** Modern Management of IT assets, including standardising platforms and upgrading hardware, to streamline educational processes.
- **Secure Cloud Services:** We offer scalable cloud hosting solutions for secure data management, application support, and resource allocation.

READ MORE

INDUSTRIES

FINANCE & INSURANCE



Cloud4x is reshaping the finance and insurance sectors by delivering IT solutions that epitomise efficiency and security. In a world where adaptability and precision are crucial, our bespoke services drive your business forward, ensuring operations are as seamless as a finely tuned watch.

We transform your operations by eliminating outdated processes and optimising every task. Our advanced cybersecurity measures build a digital fortress around your data, ensuring compliance and safeguarding client trust—the cornerstone of your success.

- **Operational Excellence:** Through automation and optimised workflows, we convert effort into increased productivity and reduced costs, allowing your team to focus on client satisfaction and growth.
- **Robust Data Security:** Implement state-of-the-art security strategies that protect sensitive information with the utmost rigour, establishing a solid foundation of trust and compliance.
- **Adaptive IT Solutions:** Stay ahead with agile IT frameworks that adapt to market trends and regulatory demands, keeping your services competitive and cutting-edge.
- **Global Connectivity:** Equip your team with tools that enable peak performance from anywhere, ensuring consistent and high-quality service delivery across borders.

[READ MORE](#)

INDUSTRIES

HEALTHCARE & BIOTECH



In the dynamic fields of healthcare and biotech, Cloud4x introduces cutting-edge IT solutions that transform operational efficiency and patient care. Our technologies are not just enhancements; they are major innovations designed to revitalize how healthcare operates.

We refine healthcare management from patient data systems to telemedicine, ensuring every aspect of care is synchronized with the latest in digital health technology. Our suite addresses the unique challenges faced by the sector, providing tools that advance patient care and medical research.

- **Streamlined Clinical Operations:** Our solutions optimize everything from appointment scheduling to patient follow-ups, ensuring seamless clinical workflows.
- **Enhanced Patient Experiences:** We redefine patient interactions, using technology to make every touchpoint personalized and comforting.
- **Support for Cutting-Edge Research:** Utilize our data analytics to uncover new insights, fuelling breakthroughs in drug development and personalized medicine.
- **Robust IT Support:** Consider Cloud4x your 24/7 IT health specialist, dedicated to maintaining, diagnosing, and enhancing your technological health.

[READ MORE](#)

INDUSTRIES

HOSPITALITY

COMO
LAUCALA ISLAND

nesuto

trippas
white
group

In the vibrant hospitality industry, Cloud4x serves as your digital concierge, enhancing guest experiences with bespoke technology solutions that transform every interaction into a 5-star review. From ultra-fast Wi-Fi to streamlined cloud-based check-ins, we ensure your operations are as smooth as silk sheets.

Our solutions are tailored to meet the unique needs of each property, from securing guest data to optimising property management, ensuring that your brand's signature style shines through in every detail.

- **Cloud-Powered Flexibility:** Manage multiple sites with ease using our centralised cloud management solutions, enhancing productivity and oversight without extensive on-site infrastructure.
- **Infrastructure without Frontiers:** Reduce upfront costs with Cloud4x managing your IT needs, from network design to server maintenance, allowing you to focus on guest satisfaction.
- **Reimagined Guest Experiences:** Innovate guest interactions with in-room automation, mobile services, and consistent high-speed internet, making each stay memorable and seamless.

READ MORE

INDUSTRIES

MEDIA & ENTERTAINMENT



EndemolShine
Group

HELIUM

In the fast-paced world of Australian media and entertainment, Cloud4x is your backstage tech crew, ensuring that your digital experiences shine brightly and run smoothly. From broadcasting live events to managing vast digital libraries, our IT solutions support every production with seamless precision and innovation.

Cloud4x equips you to direct your digital stage flawlessly, ensuring that no technical difficulties upstage your creative endeavours. Our commitment to agility keeps you ahead in an industry where the tempo is relentless and audience expectations are high.

- **Seamless Multi-Platform Distribution:** Streamline your operations, ensuring that content delivery across various platforms is smooth and synchronised, enhancing viewer engagement.
- **Digital Asset Management:** Conduct your digital assets with our cloud-based solutions, harmonising scripts, edits, and collaborations for effortless access and organisation.
- **Robust Cybersecurity:** Secure your creative ideas and customer data with cutting-edge cybersecurity measures, protecting your intellectual property effectively.
- **Insightful Analytics:** Utilise our data analytics to gain deep insights into audience preferences, guiding content development that resonates and captivates.

READ MORE

INDUSTRIES

PROFESSIONAL SECTOR



In the dynamic world of professional services, Cloud4x leverages cutting-edge IT solutions to transform data into a pivotal asset for strategic decision-making. Specializing in sectors like finance, marketing, law, and more, we harness our deep industry knowledge to provide you with a competitive edge.

Our IT strategies are meticulously designed to enhance operational efficiency, secure data, and foster robust communication, empowering you to lead in the competitive professional services landscape.

- **Tailored Data Insights:** Advanced analytics dissect both structured and unstructured data, revealing critical insights that integrate seamlessly into your business processes and drive informed strategic decisions.
- **Customized Technology Solutions:** From automating repetitive tasks to fortifying cybersecurity, our bespoke solutions boost performance and operational efficiency tailored to your unique needs.
- **Comprehensive Managed IT Services:** We manage your entire IT infrastructure, ensuring smooth operations with minimal disruptions, allowing your team to focus on core business functions.

[READ MORE](#)



INDUSTRIES

REAL ESTATE

Raine&Horne

In Australia's competitive real estate landscape, Cloud4x stands as your digital architect, building IT solutions that enhance agility, efficiency, and innovation. We go beyond traditional practices by laying digital foundations that streamline property management, provide data-driven market insights, and facilitate seamless collaboration—all within an economical framework. Our bespoke IT solutions are designed to support real estate professionals in optimizing processes and improving client interactions, helping you construct success stories and stay ahead in the market.

- **Cloud-Driven Property Management:** Transform cumbersome paperwork into streamlined digital operations. Our cloud solutions keep your listings prominent and your workflows smooth, freeing you to focus on closing deals.
- **Actionable Market Insights:** Our advanced data analytics act like a digital surveyor, providing essential insights to navigate the market confidently, identify investment opportunities, and craft effective marketing strategies.
- **Integrated Communication Platforms:** Facilitate a digital space where buyers, sellers, and legal professionals converge effortlessly, ensuring seamless transactions from listing to settlement.

[READ MORE](#)

INDUSTRIES

RETAIL

mobile experts
ON THE SPOT REPAIRS



Cloud4x is redefining retail by blending the traditional with the digital, creating a seamless shopping experience that caters to the evolving demands of modern consumers. As the retail landscape shifts towards e-commerce, we provide the tools to integrate online engagement with brick-and-mortar efficiencies, driving your business towards unprecedented retail success.

Our tailored solutions enhance e-commerce platforms, optimise point-of-sale (POS) systems, and deliver turnkey packages, all designed to boost customer loyalty and increase engagement with minimal financial strain.

- **Comprehensive SaaS Packages:** Streamline your operations from product selection to post-purchase engagement with our all-encompassing SaaS solutions, covering the full retail lifecycle.
- **Unified Inventory Management:** Command your inventory with our integrated management systems, designed for easy adoption and efficient control.
- **Scalable Cloud Integration:** Expand your retail footprint effortlessly with our cloud-based solutions, supporting growth in both physical stores and online platforms.

READ MORE



IMPACTFUL PROJECTS IN THE SPOTLIGHT

[VIEW CASE STUDIES](#)



AUTOMOTIVE

AMG GROUP SYDNEY BMW

In December 2023, Australia Motor Group (AMG) embarked on a major digital transformation for their Sydney BMW dealership with Cloud4x leading the charge. Tasked with transitioning from BMW Corporate systems to a modern, independent IT infrastructure, Cloud4x implemented a comprehensive suite of solutions that redefined operational efficiency and security.

KEY INITIATIVES INCLUDED:

- **System Migration:** Transitioned all systems to an independent domain, upgraded connectivity, and modernised network equipment.
- **Innovative SAS Solution:** Integrated a custom SAS for electronic document management, showcasing flexibility and problem-solving capabilities.
- **Modern Management Implementation:** Enabled single sign-on across AMG Group Dealerships and utilised Microsoft 365 Business Premium for enhanced collaboration and security.
- **Robust Security Enhancements:** Strengthened digital defences with Application Controls, automated vulnerability scanning, and secure wireless networks via Intune MDM.

This project not only minimised operational disruptions through strategic overnight shifts but also established Sydney BMW as a leader in digital excellence, ensuring long-term success in a competitive market.



“The thing that really shone through for me was the ability for the higher-level senior team to get their hands dirty, which is an ethos that we have in our group – we are all one and there is no one greater than anyone else in the business... we were always kept in the loop of what was happening, so there wasn’t ever any period of time where I felt any uncertainty.”

Shane Parkins

HEALTHCARE & BIOTECH

RAPID RESPONSE REVIVAL

Rapid Response Revival, a leader in medical technology, collaborates closely with Cloud4x to advance their groundbreaking product, CellaED®—a personal Automated External Defibrillator designed for affordability and ease of use. This partnership, rooted in a shared history and vision, has significantly scaled RRR's operations from a small engineering team to a global force of over 100 professionals.

TRANSFORMATIVE IT SUPPORT:

- **Integrated Operations:** Cloud4x facilitated the seamless integration of diverse teams and systems, enhancing communication and efficiency across departments.
- **Robust IT Infrastructure:** Standardized operating environments on business-grade laptops, secure internet connections, and critical security measures like Multi-Factor Authentication protect RRR's intellectual property.
- **Strategic Expansion:** Cloud4x's tailored IT strategies support RRR's rapid growth and mission urgency, incorporating advanced CRM systems and international data solutions.

This strategic partnership has not only propelled RRR's technological capabilities but also reinforced its commitment to saving lives globally through innovative medical solutions.



“Cloud4X was incredible in helping our business scale from 3 to over 60 people in a few months. Our continuous state of growth is contingent on Cloud4X as we are together preparing the roadmap ahead for us.

Thank you so much Nick and your wonderful team and we look forward to working closely together in the future.”

Scott Casey

EDUCATION

ST. EUPHEMIA COLLEGE

In partnership with Cloud4x, St Euphemia College, a top-ranked institution in New South Wales, embarked on a comprehensive digital transformation to enhance its educational and administrative environments. This initiative involved transitioning to an innovative, all-cloud IT model to support the college's commitment to educational advancements and technological integration.

STRATEGIC IT ENHANCEMENTS:

- **Network Overhaul:** It was upgraded to a 144-core fiber network with a 40-gigabit backbone capable of scaling to 100Gb for minimized downtime and robust connectivity.
- **Modern Management and VoIP Solutions:** Implemented across all devices for streamlined access and resource management, along with a cloud-hosted VoIP for improved communication.
- **Enhanced Security Measures:** Introduced advanced security protocols, including an Untangle Firewall and cloudHQ backups, ensuring data integrity and compliance.

These changes have significantly enhanced network performance, upgraded learning environments with the latest technology, and reduced operational costs, setting St Euphemia College on a path to future growth and continued excellence in education.



“Cloud4x have perfected our ICT profile by implementing and managing all the technical changes to our College.

We have now established a strong collaborative relationship and we appreciate their innovative and proactive suggestions to ensure our IT systems help our College to move forward.”

Chris Spiropoulos

MARKETING | PROFESSIONAL SKILLED

THE MARKET INTELLIGENCE CO.

The Market Intelligence Co., renowned for transforming data into actionable insights, embarked on a transformative journey with Cloud4x to enhance their technological framework. Specializing in customized market intelligence and accredited to ISO 9001 and ISO 20252 standards, they required an IT infrastructure that could support their rigorous data analysis and expansive sector coverage.

STRATEGIC IT MODERNISATION:

- **Technology Overhaul:** Cloud4x conducted a comprehensive audit and upgraded systems to enhance digital mobility and operational resilience.
- **Enhanced Data Security:** Implemented robust cybersecurity measures, including upgraded network infrastructure and encrypted data storage solutions.
- **Streamlined Operations:** Integrated Cloud Services and modernized computing environments to support sophisticated market analysis tools and client data management.

This partnership not only optimised their performance and security but also reinforced their commitment to providing clients with precise market insights, ensuring their position as leaders in market intelligence.



“Cloud4X are quick to respond to our needs, be they day-to-day support ticket requests, or future-proofing our business IT solutions. Most recently Cloud4X helped make our transition from office to home an easy and foolproof process. Cloud4X are quick to respond to our needs, be them day-to-day support ticket requests, or future-proofing our business IT solutions.”

Melissa Daniels

REAL ESTATE

WISDOM HOMES

Wisdom Homes, a leader in home and land packages in New South Wales, partnered with Cloud4x for a crucial IT transformation to support their growth and maintain their commitment to quality and customer satisfaction. This collaboration facilitated their office transition and enhanced their IT infrastructure, crucial as the company expanded to include 6 display villages, with plans for more.

STRATEGIC IT ENHANCEMENTS:

- **Office and Infrastructure Migration:** Transitioned from on-premises servers to Microsoft O365, enhancing connectivity for over 200 users across a multi-story building setup.
- **Robust Disaster Recovery:** Implemented a cloud-based disaster recovery program, ensuring business continuity and "Always On" operations.
- **Improved Performance and Security:** Upgraded network infrastructure and security protocols, significantly boosting system performance, employee productivity, and customer satisfaction.

This partnership has not only streamlined Wisdom Homes' operations but also reinforced their market position by integrating advanced technological solutions that align with their expansion goals.



“Wisdom Homes had an immense ICT uplift under a very tight timeline when we moved offices from Narellan to Gregory Hills but Cloud4X made it look ever so simple.

They met our needs and expectations. They built a unified platform of systems that helped our employees drive the satisfaction of our customers”

Gilbert Hanna



A PASSIONATE TEAM AROUND THE WORLD

MEET THE TEAM

OUR FEARLESS LEADERS

At the heart of Cloud4x is a team that believes in disrupting the status quo for the better. We've cultivated a work environment that's both productive and enjoyable, where innovation thrives, and where every team member is valued.



NICOLAS ZAFIRIOU

Managing Director &
Co-Founder



LEO RAIKHMAN

Director, Co-Founder &
Solutions Architect



MOHAMMED DEAN

Chief Operating
Officer



BRYN LOFTUS

Solutions Architect

At Cloud4x, we blend hard work with fun, innovation with reliability, and technology with a human touch.

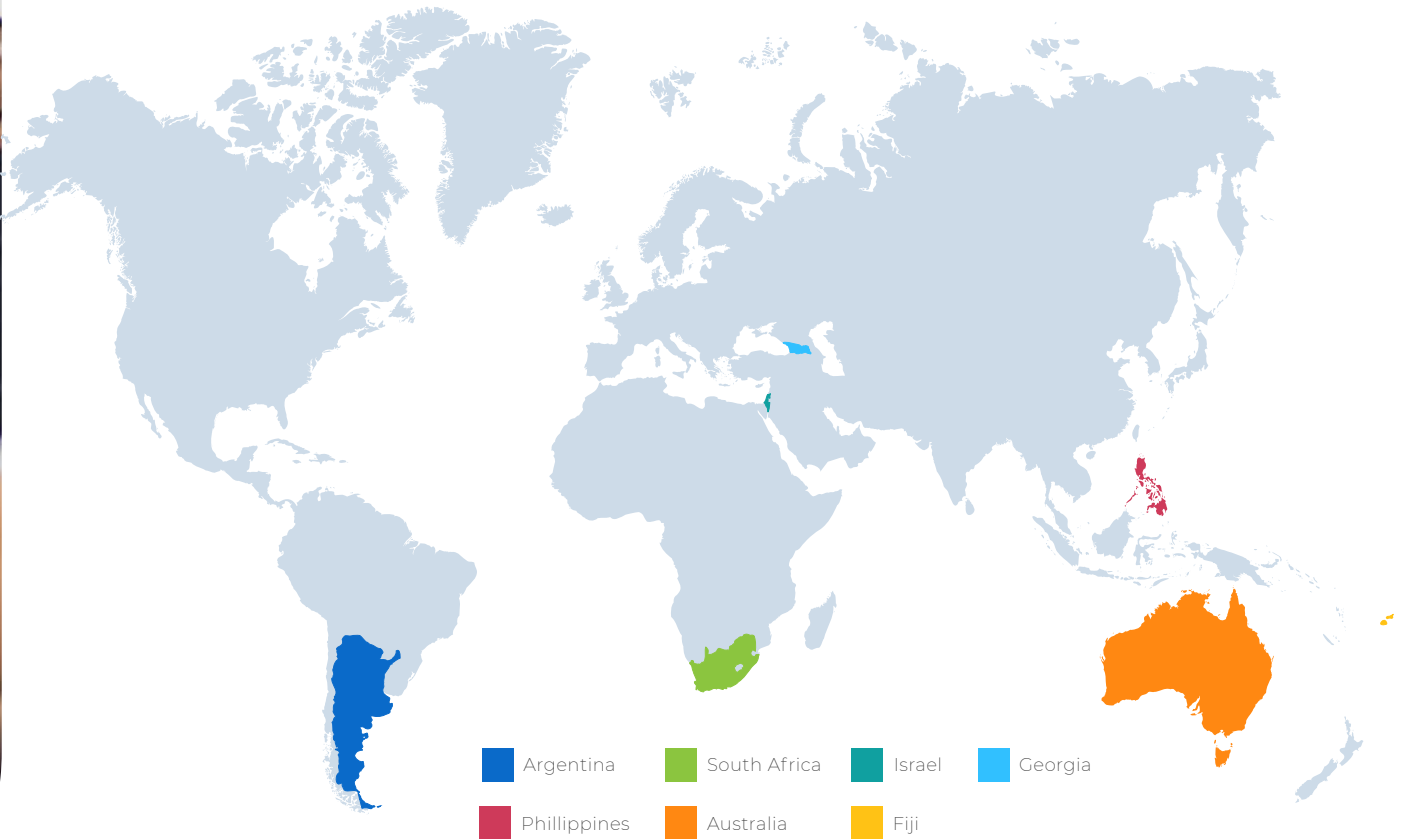
We believe in quality over quantity and ensure that every client feels seen and heard, no matter the task as we understand that a positive work environment leads to better outcomes for both our team and our clients.





A GLOBAL WORKFORCE

Our strength lies in our diversity. Our multi-cultural and multi-national team brings together a wealth of knowledge, skills, and perspectives, all united by a common goal: to deliver exceptional service and top-notch technology solutions to our clients with integrity and personability. Always.





We've Got IT Covered

WANT TO KNOW MORE?

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